


Policies and Procedures Indoor Basketball Training Facility	
Policy Title: Terms and Conditions	
Policy Number: BH.01.08 Effective Date: 2.10.16	
Approved By: Kevin Cox	Revision Date: 2.10.16
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PROCEDURE

1. Event Regulations

Important – Read before Entering Event (PDF)

2. Legalities (Privacy & Terms of Use)

Please see individual documents for further explanation

3. Liability


All Participants are required to fill out a Registration Agreement and Liability Waiver

4. Payment

Payment in full for registered teams must be received & processed by the registration deadline for each event. Registering for a Bend Hoops event creates a binding contract and registered teams will be billed regardless of participation (see refund policy for registration cancellation details). Bend Hoops reserves the right to add a fifteen percent (15%) payment penalty to your account for payment not made before the start of the event. Additionally, if the full balance is unpaid after 10 days after the start of the event, there will be a forty percent (40%) payment penalty added to your account. Any defaulted accounts will be sent to our Bend Hoops, LLC Collections Agency. In addition, any defaulted accounts will not be allowed to participate in any future Bend Hoops events until the delinquent account is settled.

5. Refunds

See Refund Policy document for further explanation.

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6. Complaints

Any tournament or league complaint(s) can be emailed to info@bendhoops.com or you can call 541-306-4693. There is no guarantee of a resolution. Each case will be looked at individually, as we value all perspectives/opinions.

Important: ALL COMPLAINTS REGARDING REFFEREES OR COACHES MUST BE DIRECTED TO YOUR HEAD COACH. If you are a parent, spectator, fan, or player – contact your head coach and they will need to follow up with Bend Hoops, LLC.

7. Cancellation

See Refund Policy document for Cancelled Registrations

These terms and conditions are subject to change without notice.